



WorkingSm@rt®

MICROSOFT
+Outlook

Take control of your workload and competing priorities

Receive practical hands-on skills instruction to help you absorb proven techniques for a total time-management solution.

Integrate communications, tasks, activities, planning and apply the WorkingSm@rt method using Microsoft Outlook.

This course will help you:

- Create a consistent focus on priorities
- Gain control of your Inbox and email
- Improve your communications
- Manage your time, tasks, and activities
- Use Outlook with a 'business planning' approach

Who Should Attend:

Workgroups and teams including managers, technical and sales professionals, supervisors, administrators and project leaders who currently use Microsoft Outlook, and are not optimizing this powerful software.

Format:

- Full day or two half day instructor-led sessions, in class or online
- Coaching session to reinforce learning

Tools Provided:

- Comprehensive Learning Guide and Resource Manual
- Enrollment in our monthly LearningLink e-newsletter

Related Training:

- WorkingSm@rt in Teams
- WorkingSm@rt in Meetings
- Priority Planning Workshop

Detailed Synopsis:

Unit 1 Being Productive This unit will introduce you to the fundamental principles of productivity. With that context in mind, you will be in a better position to focus on the tasks with the greatest return on your investment of time.

Unit 2 Setting Yourself Up to Work Sm@rt You will gain a deeper understanding of what's available in the Outlook "toolbox" and set up the main components to enable you to work smart with enhanced focus.

Unit 3 Managing Your Workload With Tasks You will learn how to capture and plan the execution of your flexible pieces of work.

Unit 4 Managing Your Email Effectively You will learn how to extract the work from your Inbox and quickly file emails you need to retain. You will discover that you can work from a near empty Inbox.

Unit 5 Managing Your Time Commitments

You will learn the importance of the Outlook Calendar and how to avoid becoming a victim of the "planning fallacy".

Unit 6 Managing Your Communications You will learn how to plan, capture and follow up on time, every time.

Unit 7 Planning For Results You will discover how the planning cycle will help you become more strategic in your daily choices.